

1. Agreement Overview

- 1.1. These Terms and Conditions Contract ("Agreement") is between Adventure Kaskazini ("Company") and the customer ("Customer") for the rental of self-drive cars ("Vehicle") owned by the Company. With registration number
- 1.2. By renting a Vehicle from Adventure Kaskazini, the Customer agrees to abide by the terms outlined in this Agreement.
- 1.3. I/we.....are hiring a Vehicle for self-driving with Adventure Kaskazini
- 1.4. Hired for a period of.....from.....to.....
- 1.5. Any extra day spent with the vehicle shall be assessed and charged accordingly at the return of the vehicle

2. Rental Requirements

- 2.1. The Customer must be at least 20 years of age and possess a valid driver's license.
- 2.2. All passengers must present their passports and provide contact details for their next of kin.

3. Rental Period

- 3.1. The rental period will begin and end as stated in your invoice from Adventure Kaskazini.
- 3.2. Any extension of the rental period must be approved by the Company in advance and may be subject to additional charges.
- 3.3. Vehicle rentals are per calendar day and not per 24hrs

4. Vehicle Condition, Use and Maintenance.

- 4.1. The Company agrees to provide a well-maintained Vehicle for the duration of the rental period.
- 4.2. The Customer agrees to return the Vehicle in the same condition as it was received, except for normal wear and tear.
- 4.3. The hirer of the vehicle is responsible for covering the fuel or gas expenses during the rental period. The car must be returned with the same fuel level as it had on the pickup date. Please note that we do not offer refunds for any unused fuel remaining in the vehicle when it is returned at the end of the rental period.
- 4.4. The Customer is responsible for any damage to the Vehicle during the rental period, including damage caused by negligence or misuse. He/ She should inspect the vehicle before hire to make sure that it's in proper condition, no liabilities will be accepted after acknowledging the agreement.
- 4.5. No replacement or substitute of any parts or accessories of the vehicle without the knowledge and approval of the company.
- 4.6. The hired vehicles remain the property of the company Adventure Kaskazini.
- 4.7. Only the authorized driver/s listed in the contract may drive the vehicle. Any liability resulting from the use of an unauthorized driver/s will be the responsibility of the hirer. Additionally, only the mentioned number of clients on the agreement at the period of picking the car should be in the car until the end of the rental period. However, in National parks, you are allowed to have a game ranger in the car.



- 4.8. The hirer must take good care of the hired vehicle, ensuring proper maintenance by regularly checking the engine, oil, and other lubricants, such as water. The hirer is also responsible for the vehicle's security. In the event that any damage occurs due to the hirer's negligence in these matters, the hirer will be responsible for the repair and replacement costs.
- 4.9. In the event of a minor breakdown during the hire of the vehicle, you may make repairs costing up to \$20. Beyond that amount, you are required to inform the company before proceeding with any repairs.
- 4.10. The hirer shall not use the hired vehicle for any sports activities, including racing, motor rallies, off-roading, pulling trailers, or subletting the hired vehicle.
- 4.11. The hired vehicle shall not be operated in the following circumstances
- 4.11.1. Transporting goods in violation of customs regulations or using any other illegal methods.
- 4.11.2. Propelling or towing any vehicle on a trail without the consent of the Company.
- 4.11.3. Allowing any person to drive when they are unfit to do so, such as when under the influence of alcohol or drugs, in accordance with road and traffic laws.
- 4.11.4. The vehicle must stop operating at 7:00 PM and can only resume driving or be on the road starting at 6:00 AM. Exceptions include airport transfers, dinner, or shopping and delays from communicated circumstances. Beyond the specified times, the client will be responsible for any consequences that occur in the vehicle.
- 4.11.5. The Customer must report any mechanical issues or damages to the Vehicle promptly to the Company. We offer rescue services depending on your distance to the nearest available car, this may take 1 to 20 hours.

5. Deposit and Fees

- 5.1. A booking fee of 30% of the total rental cost is required and a balance of 70% is paid 1 to 2 weeks before the trip to secure the reservation. The booking fee is refundable in case you want to cancel the trip.
- 5.2. A refundable security deposit of \$500 (480 euros) is required at the time of vehicle pickup to ensure that the vehicle and camping gear are returned in the same condition. The deposit will be refunded to the customer after a satisfactory inspection of the vehicle and camping gear following the trip, provided there are no defects. Please note that our camping gear is not insured; therefore, any loss or damage to the camping gear will result in a deduction from your security deposit.
- 5.3. If the security deposit was paid in cash, it will be refunded immediately after inspection of the car. However, if it was paid via wire transfer or bank transfer, the refund can only be processed from Monday to Thursday, between 9:00 AM and 2:59 PM. Please note that any applicable transaction fees will be your responsibility, not the company's. We highly recommend the security deposit be paid in cash to avoid inconveniences.

6. Payment

- 6.1. The Customer agrees to pay the rental fee, any additional charges, and applicable taxes as outlined in the rental invoice.
- 6.2. Payment is due in full at the beginning of the rental period unless otherwise agreed upon by the Company.



7. Cancellation and Refund Policy

- 7.1. At Adventure Kaskazini, we recognize that unforeseen circumstances may arise, leading to the need to cancel your booked trip. Here's what you can expect in such a situation. If you need to cancel your booking within our refund policy timeframe, we'll work with you to ensure a smooth process and provide applicable refunds or credits as outlined in our cancellation policy below.

30 or more days before the departure date	98% is refunded
15-29 days before the departure date	75% is refunded
8-14 days before departure date	50% is refunded
7 days to departure date	Non-refundable

- 7.2. Please note that all applicable transaction fees for the refund will be your responsibility and not that of the company.

8. Insurance Policy

- 8.1. The Company provides comprehensive insurance coverage for the rented vehicle. Any damages below US\$50 are negotiated between the Hirer and the operator. This Insurance does not cover any damage caused by negligence such as driving under the influence of alcoholism, wheels/trims, cigarette burns, punctures, damage to radio covers, side mirrors, traffic tickets, reckless driving, etc.
- 8.2. Immediately notify the police if another party's guilt needs to be determined or if anyone is injured. Clients are entitled to receive a police report and make a police statement following an accident. Insurers rely on this information to process compensation claims. Therefore, if a client fails to obtain the police report, they may be responsible for covering all expenses related to the accident.
- 8.3. In case of an accident, we give you another car with a driver at a fee of US\$60 per day if you want to continue with your trip. We won't allow you to drive again.
- 8.4. The Customer is responsible for ensuring they have appropriate travel insurance coverage for the duration of their trip.
- 8.5. The hirer agrees to protect the interest of the owner in case of an accident by obtaining the names and addresses of the parties involved and witnesses.
- 8.6. Please note, that the Insurance Provider is not providing insurance services to the Hirer. The Operator manages the insurance provided under the Policy. The Operator reserves the right to determine whether or not to claim under the Policy. In the event of damage to the Vehicle, the Hirer agrees to immediately contact, and solely deal with, the Operator.



9. Governing Law

9.1. This Agreement shall be governed by and construed per the laws of Tanzania.

10. Termination

10.1. The Company reserves the right to terminate this Agreement and repossess the Vehicle at any time if the Customer violates any terms outlined herein.

11. Miscellaneous

11.1. Any modifications to this Agreement must be made in writing and signed by both parties.

11.2. This Agreement constitutes the entire understanding between the parties and supersedes all prior agreements and understandings, whether written or oral.

12. Border Crossing

Our Vehicles are insured for use in Tanzania. Customers are not permitted to cross national borders with the rental car without prior authorization. If you plan to cross a border, you must inform the company before booking. Failure to notify us in advance may result in penalties and invalidate your rental agreement.

13. Force Majeure

Please be aware that you may experience unforeseen issues due to the African terrain. Such issues are considered an element of force majeure. This means that we are not liable for any delays or other disruptions caused by circumstances beyond our control, including but not limited to natural disasters, severe weather conditions, and other environmental factors.

14. Acceptance of Terms and Conditions

By making payment or paying the booking fee towards your car rental or safari, you automatically accept our terms and conditions.

Next of Kin (A person not on the Safari or Self-Drive Trip)

Names:.....

Contact Details:.....

Address:.....



Client Details (All Occupants in the Rental Car): Please Include Names and the Passport Number.
(Additionally, all occupants must share the photos of their passports with us before the trip starts)

1. Name:..... Passport No.....

2. Name:..... Passport No.....

3. Name:..... Passport No.....

4. Name:..... Passport No.....

5. Name:..... Passport No.....

